

## Thriving in Place



Keep Them Rocking at Home Maine Quality Counts Webinar March 19, 2015 Noon - 1 p.m.

## Why Is Thriving in Place Important?

- Maine has highest median age in nation. By 2030, 26.5% will be 65+.
- Maine has high prevalence rates of disabilities (16.1% vs. 12.1% national rate).
- 90% want to stay in their homes.
- Age group with highest rate of suicide—older Mainers

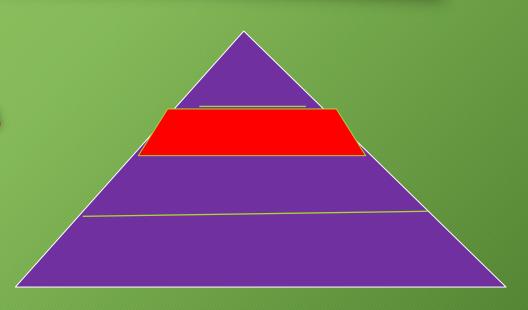


## Maine's Thriving in Place

- 8 Planning Grants awarded 2013
- Up to \$40,000 for planning phase
- 4 Implementation Grants 2014 (\$100,000 per year; 3-year grants)
- 2015 Another round of planning and implementation grants

### Who Does TiP Serve?

- Top 5% users (CCT)
- At risk, chronic health issues
- Some needs, use of health care system
- Healthy. Preventive Care.



## Required Partners



## Consumers and caregivers

Local health care providers

Home/communitybased service providers/advocates

(Area Agencies on Aging, Community Care Teams, home health)

# Community support providers

(Community Action Programs, housing, transportation, public safety)

#### What Do TiP Communities Do?



- Listen to the community
- Identify people needing support
- Create coordinated systems of care and support that maintain participants' dignity
- Connect social services, in-home supports, health care, volunteers, community supports and use services "wisely"
- Find innovative solutions and create a plan

## Connections with Primary Care

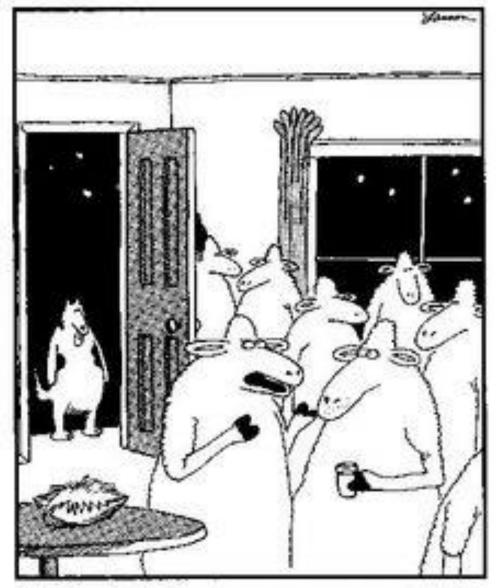


- People don't like to be "takers" so providers can recommend them for "membership"
- Tap into and contract with community organizations already providing services instead of re-creating—expand view of "team"
- Look at how own policies, procedures maximize or waste community services (transportation)

# Maine Council on Aging/Speaker's Maine Aging Initiative



- Roundtable Fall 2013
- Summits January 2014, Fall 2015
- Statewide Blueprint for Action on Aging
- Statewide Work Groups
- Bipartisan Legislative Caucus
- Tri-state Aging Roundtable November 2014



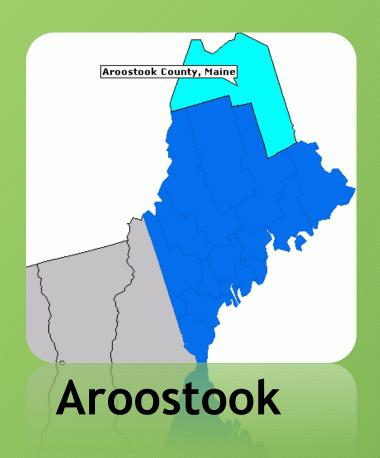
"Henry! Our party's total chaos! No one knows when to eat, where to stand, what to ... Oh, thank God! Here comes a border collie!"

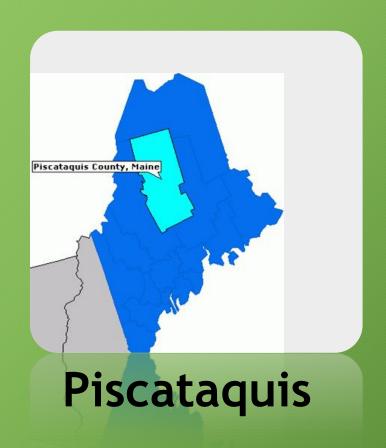


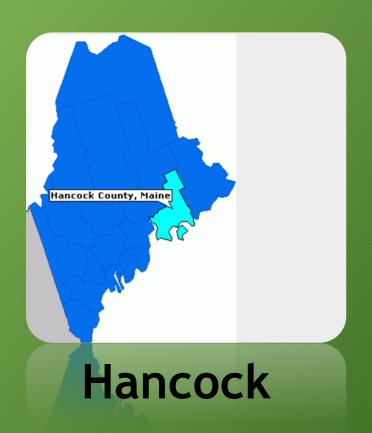


## Thriving in Place









## Bucksport Bay Thriving in Place Partnership



#### **Bucksport Organizational Partners**

























**Bucksport Parks and Recreation** Gardner Commons

Maine Long-Term Care Ombudsman's Program





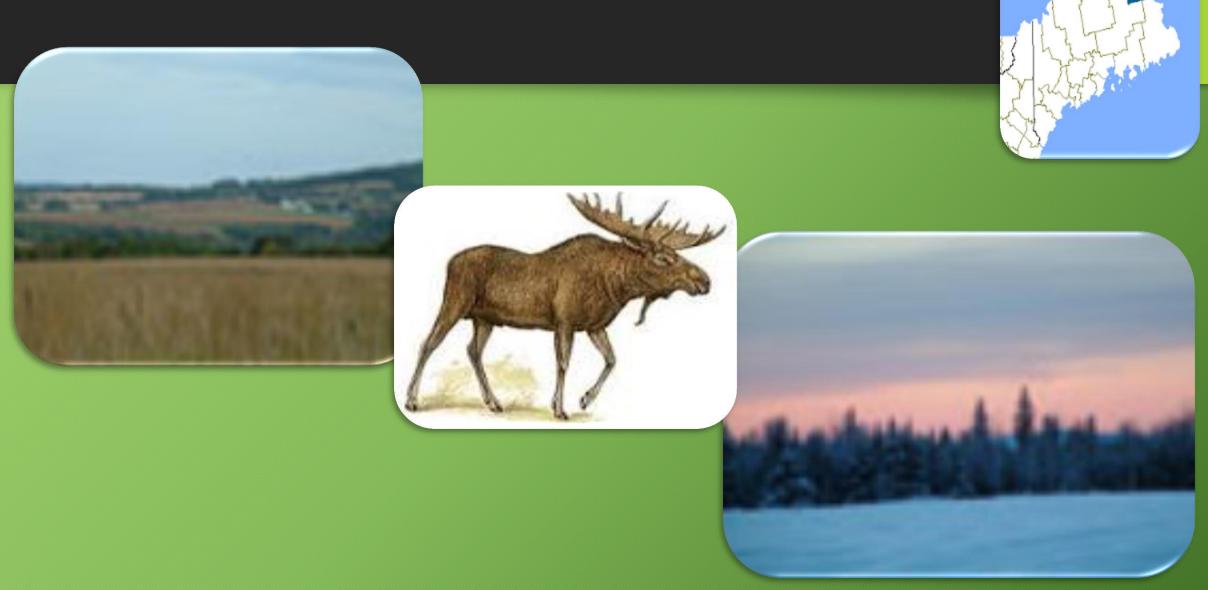
## **Volunteer Capacity**



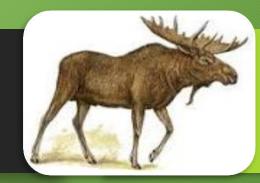




## **Aroostook Thriving in Place**



#### **Aroostook Partners**



- Aroostook Band of Micmacs
- Aroostook County Action Program
- Aroostook Home Health Services/
  Valley Home Health Services
- Aroostook Mental Health Center
- Aroostook Regional Transportation System
- Aroostook Retired & Senior Volunteer Program
- Cary Medical Center
- Crown Ambulance
- Eastern Maine Health Systems

- HomeCare for Maine
- Maine Association of Area Agencies on Aging
- Northern Maine Community College
- Northern Maine Medical Center
- Pines Health Services
- State of Maine Office of Aging and Disability Services
- Seniors Domestics Homecare
- The Aroostook Medical Center
- University of Maine at Fort Kent

#### Aroostook TiP Features



#### **Needs & Supports**

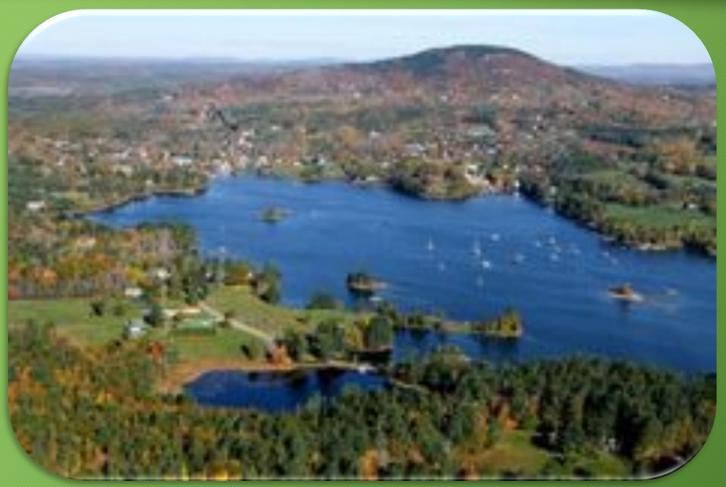
- Medical transportation
- Homecare
- Home-based supports
- Respite/adult day services
- Enhanced screening
- Care plan development

- Collaborative partnerships
- Resource development
- Community integration
- Volunteer networking
- Care transitions support
- Patient ownership
- Participant inclusion

## Blue Hill Peninsula, Deer Isle, Stonington









#### TiP Downeast Partners



















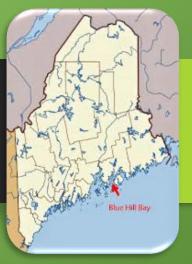








#### Thriving in Place Downeast



#### Resources

- Collaborative online resource guide
- Integrated provider network
- Coordinated volunteer recruitment & cross-training
- Comprehensive communication/ marketing plan to "connect dots" between systems

#### Expansion of proven programs

- Cooking Matters
- Thai Chi
- A Matter of Balance
- Volunteer mentoring for caregivers
- Health Advocacy
- Behavioral Health System
- Caregiver support groups
- Grieving on the Installment Plan
- Community Clinics and Forums

## Piscataquis Thriving in Place Collaborative



#### Piscataquis Funded & In Kind Partners

- Charlotte White Center
- University of Maine Center on Aging
- Pine Tree Hospice
- Eastern Area Agency on Aging
- Community Health & Counseling
- Maine Highlands Senior Center
- Jack Does That hours exchange
- University of Maine Center for Community Inclusion & Disability Studies

- Community advisors
- Social service providers
- Health care providers
- Hospitals
- Other grant-funded project leaders
- University program leaders
- Municipal leaders
- First responders
- Economic developers



#### **Building Capacity**

- Volunteers
- Home-based care
- Caregiver support
- Health-related transportation
- Person-centered planning
- Access to community activities
- Improved integration and coordination of services & supports
- Developing a resource & referral network



#### **Lessons Learned**

- What people need:
  - Housing support (snow shoveling, repairs, heating)
  - Care giver support
  - Less social isolation
  - Like their PC, but need more listening/shared decision making from specialty care
  - Coordination of care and services and access to resource directory
- · People need dignity and ongoing sense of purpose, of contributing
- The aging population is an Opportunity for Maine, not a burden

#### **Lessons Learned**

- Resources are scarce and pulling together to take care of our own is essential.
- Sustaining partners' investment in the process and outcome is critical.
- Partners' energy and participation fluctuates.
- People have a saturation point when it comes to meetings and email.
- Nurturing relationships is fundamental.

#### **Lessons Learned**

- Cultivating a volunteer work force is challenging.
- Recruiting and managing a large group of people can be unwieldy.
- A strategic structure for organizing and managing partners can be very helpful.
- Change is slow and patience necessary.
- Being open to restructuring efforts and revising objectives is important.



## Keep in Touch

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